

MCT Closure Policy - Effective 12/20/2021

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In any case where inclement weather, natural disasters, or other happenings impact our ability to hold in-clinic appointments, clients will be contacted by the scheduling team or their therapist to notify them that their in-clinic appointment will be:

1. Rescheduled to a Telehealth visit.
2. Cancelled, if your therapist is not able to provide a Telehealth visit. We will make every effort to reschedule your appointment.

Do not assume an appointment has been canceled even if area schools have closed, or opened late. We begin contacting clients in the order of their appointment so appointments later in the day may not hear from us in the early AM.

If you are unable to get to your clinic due to weather, disaster, or other emergencies and your clinic is still open please contact your scheduler by calling the office or emailing our scheduling team at mctschedule@nt4kids.org as soon as possible to reschedule or cancel your appointment.

We make every effort to communicate any closure updates that affect our ability to provide in-clinic appointments.

Please know that we will work very hard to keep you informed and to answer questions and phone calls as quickly as we are able. Closure Updates are also posted on our website at www.mct4kids.org or our [Facebook](#) page.